



DELIVERY POLICY

As soon as we received payment for the course booking a [confirmation](#) will be sent via e-mail at the earliest opportunity, your items such as training materials, Books, CD etc will be dispatched to you on our next mailing day. It is very rare that it would not be within 48 hours and is usually on the same day. Delivery of course materials are free of charge. And we use Special Royal Mail service, so expect to receive your package by the following working day.